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# CERTIFICATE

OF APPRECIATION

This is to Certify that



**Dr. Gautham Goud Ravula**

has successfully authored and contributed to the publication of the textbook titled “**Probability and Queueing Theory**” published by Pencil Bitz. We extend our sincere appreciation for hardwork and dedication.

**ISBN:978-81-991695-2-4**

**YEAR OF ALLOTMENT-AUGUST - 2025**

**MANAGING DIRECTOR**